Child Support Program

CS-EF32 Rule 12E-1.012 Florida Administrative Code Effective 09/23

Notice of Intent to Report to Consumer Reporting Agencies



IMPORTANT

We need to hear from you within 20 days to avoid possible action.

<<Date>>

Child Support Case Number: << CaseNumber>>

The Child Support Program plans to report your overdue support to consumer reporting agencies each month. Reporting this information may affect your credit rating and ability to obtain credit. Based on our records, we plan to report \$<<Totalpastdue>> as the amount of overdue support you owe as of <<Date>>.

Legal Authority. This action is authorized by section 61.1354(2), Florida Statutes.

WHAT YOU NEED TO DO

To avoid reporting to consumer reporting agencies you must take action within 20 days from the date of this notice:

- Pay the delinquent amount \$<< Delinquency>> and stay current with your payments.
- Contact us to work out a payment plan if you cannot pay the delinquent amount in full
- Provide documentation of a reason to not report listed on page 2.
- Contest this action by requesting an informal review.

We want to work with you to avoid reporting to consumer reporting agencies. See additional information on these options on the next page.

If you have questions or need help:

Access your case online: childsupport.floridarevenue.com **Email us:** floridarevenue.com/childsupport/ContactForm

Call: <<CountyPhoneNumber>>

Para asistencia en español, llame al 850-488-5437 y marque 7 **Chat with us or learn more at:** floridarevenue.com/childsupport

Employment and other resources: <<FDOR Page>>

Enter into a payment plan. Contact the Program to discuss a payment plan. If you enter into a payment plan and continue to pay as agreed, we will not take further action.

- To request a payment plan, use your eServices account at child support.floridarevenue.com
 or email using the online contact form at FloridaRevenue.com/AskChildSupport.
- If you are currently unemployed and provide proof that you are actively seeking employment, the first payment due under a payment plan may be delayed up to 60 days.

Reporting exceptions. We will not report your overdue support to consumer reporting agencies if you:

- Receive reemployment assistance or unemployment compensation;
- Receive Supplemental Security Income (SSI) benefits;
- Receive Social Security Disability Income (SSDI) benefits;
- Receive Temporary cash assistance;
- · Are disabled and unable to support yourself; or
- Are making payments under a confirmed bankruptcy plan under Chapter 11, 12, or 13 of the U.S. Bankruptcy Code.

Request an informal review. If you disagree with the overdue support amount, or you are not the person ordered to pay support, you may ask for an informal review. If you ask for an informal review, we will not report the overdue support until the review is finished. If we agree that the overdue support should not be reported, we will not report it. To ask for an informal review:

- We must receive your request within 20 days after the date on this notice.
- You must send us your request in writing and tell us the reasons why you think we should not report.
- You must mail the request to:

Florida Department of Revenue
Child Support Program
<<GenTaxworldCentralAddress1>>
<<GenTaxworldCentralAddress2>>

This address is not a Child Support Program office location.

We will finish the informal review within 20 days after receiving your request and send you a decision. If you disagree with the decision, you can ask for a hearing.

Monthly reporting. If you take no action, we will report the overdue support 21 days after the date on this notice. After the first report, we will send a monthly report to the consumer reporting agencies as the amount of overdue support changes. After you pay the overdue support in full, the monthly report will show that you owe \$<<CurrSupAmt>> each month.

Job resources and order modification. Visit <<FDOR Page>> for information on how to change the amount of your child support order and information about CareerSource Florida and other local programs who can connect you with employers who are hiring and programs that can provide you training to improve your skills.

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