



Florida Office of Insurance Regulation

Submission of Requested Claims-Handling Manuals

As authorized under Section 627.4108(2), F.S. the Florida Office of Insurance Regulation is requesting an electronic copy of the insurer's residential property claims-handling manuals. The manuals must be submitted within five business days of this request.

Specifically, this request is for residential property claims-handling manuals which were in effect on _____ (date).

If you have questions about the requirements for this submission you may contact _____, at _____ or _____.

Please submit the requested claims-handling manuals to the office along with this signed and executed attestation. These materials may be submitted via email to Claims-HandlingManuals@flor.com

I _____, _____, of _____,
(name of officer) (title) (company name)
_____, do hereby certify and affirm that:
(NAIC company code)

Attached are true and correct copies of the claims-handling manuals requested which became effective on _____. These manuals ___ are still in effect or ___
(date)
ceased to be effective on _____.
(date)

(signature) (date)

_____ and _____
(phone number) (email address)

Note: This certification must be signed by a company officer having appropriate authority.