



Florida Department of Agriculture and Consumer Services
Division of Consumer Services

FLORIDA DO NOT TEXT COMPLAINT FORM

ADAM H. PUTNAM COMMISSIONER

Section 501.059, Florida Statutes
Rule 5J-5.002, Florida Administrative Code

Please Send Complaint Form to:

FDACS
Division of Consumer Services
Mediation and Enforcement
2005 Apalachee Parkway
Tallahassee, FL 32399-6500

www.800helpfla.com

1-800-HELP-FLA (435-7352) FL Only
(850) 410-3800 Calling Outside Florida

Statement: I received an unsolicited text message seeking to sell a consumer good or service, extend credit, or gain future sales information and I am requesting that the department take appropriate action. I acknowledge that all information I provide with my complaint is a matter of public record and is not considered confidential. Moreover, I understand that not all sales texts are a violation, for instance, when: 1. a prior or existing business relationship exists; 2. in response to an express request of the person called; 3. from a newspaper publisher; 4. in connection with an existing debt or contract; 5. a real estate agent responds to my advertisement. Further, I understand that texts from political parties, research/survey companies, collection agencies and organizations requesting a donation generally do not sell products or services and therefore are not making a sales text in violation. I understand that the ability of the department to successfully pursue action depends, in part, on the accuracy and timeliness of the information provided.

By checking the box I certify that I have read and understand the above statement.

YOUR INFORMATION (CONSUMER)

Mr. Mrs. Ms.

Full Legal Name:

Address:

City: State: Zip Code:

Telephone Number where Text received: ( ) -

TEXT INFORMATION (BUSINESS)

Date of Text: Please note: One date of text per complaint form / /

Time of Text: : AM PM

Solicitor (Sender, If known):

Number Associated w/ Text: ( ) - OR Text DIGITS:

- Yes No The (sales) text was made to my telephone number on the Florida Do Not Call List.
Yes No The business telephone number identified above is from my cellular telephone.
Yes No I have previously complained about this same text or texts from this same phone number or digits.
Yes No I would be willing to testify in court or a hearing, if necessary.

Comments: Please provide the body of the text in the box below. It is important to provide the text content word for word. Please also provide any other relevant information not previously provided above:

Large empty box for providing the body of the text and other relevant information.

Signature: Date:

Yes, I would like to receive the Florida Consumer E-Newsletter at the following email address:
The newsletter provides monthly consumer tips and information and is only distributed by email.