Florida's Prescription Drug Monitoring Program

E-FORCSE
Electronic-Florida
Online Reporting of
Controlled Substances
Evaluation

Information Security and Privacy Training
Course for Designees

Florida
HEALTH

Authority for Access to the E-FORCSE Database Information

- Section 893.0551, FS authorizes direct access by a pharmacy, prescriber, dispenser licensed by the Department of Health or their designee

- Enrollment and use of the database is not mandatory prior to prescribing or dispensing a controlled substance

- Florida Statutes provide penalties for inappropriate use and handling of the database information
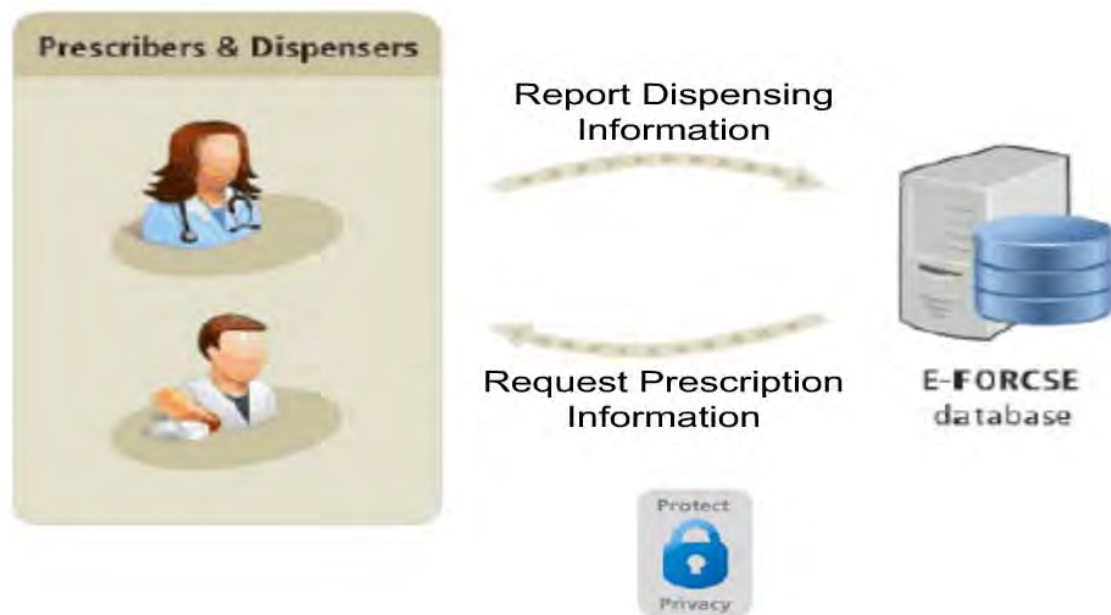
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Penalty for Violating the Public Records Exemption Law

- Section 893.0551, F.S., any person who willfully and knowingly violates this section of law by sharing confidential protected health information commits a **felony** of the third degree
- Felony convictions related to Chapter 893, F.S., can result in non-renewal of health care license, see s. 456.0635(3), F.S.
- Board sanctions have included fines, mandatory continuing education and licensure restrictions

What is E-FORCSE?

Prescribers & Dispensers

Report Dispensing Information

Request Prescription Information

E-FORCSE database

Protect Privacy

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Dispensers submit records to the database

- Each time a controlled substance is dispensed to a person, the pharmacy or dispensing practitioner is required to report it to E-FORCSE.

- The prescription drug information is to be reported as soon as possible, but not more than 7 days after dispensing.

- Failure to report dispensing is first degree misdemeanor.

Information collected

- **Prescriber & dispenser information**
  - Full name
  - Address
  - Drug Enforcement Administration (DEA) registration number
  - National Provider Identification (NPI) number
- **Patient Information**
  - Full name
  - Address
  - Gender
  - Date of birth

- **Prescription Information**
  - Date dispensed
  - Date prescribed
  - Drug Name
  - Strength
  - National Drug Code (NDC) number
  - Quantity
  - Days Supply
  - New prescription/refill
  - Payment Method

How is the information used?

- Prescribers, pharmacies and pharmacists use the information from E-FORCSE to improve health care outcomes.

- Reports can supplement a patient evaluation, confirm the patient's prescription history, document compliance with a therapeutic regimen, and identify potentially hazardous or fatal interactions.

Patient Advisory Report (PAR)

Recipient Query

Search History Query

Last Name: Data
First Name: Dume
Date of Birth: 10/09/1977
Gender : All
Recipients: 3 out of 3 Recipient(s) Selected - Click to View

County:
Zip Code:
Dispensed Start Date: 04/27/2012
Dispensed End Date: 04/27/2012

Date Dispensed/ Date Prescribed	Drug Name/ NDC	Qty. Dispensed/ Days Supply	Refill #/ Authorized Refills	RX #	Prescriber	Dispenser	Recipient	*Pmt. Method	MED Daily
04/27/2012 03/03/2012	ZOLPIDEM TARTRATE 10 MG TABLET 65862016005	30 30	99 0	123458	MILL PHILL	EZ DISCOUNT DRUGS FT LAUDERDALE, FL	DATA, DUME 10/09/1977 77 SUNSETSTRIP Fort Lauderdale, FL 33305	01	0
04/27/2012 03/03/2012	HYDROCODON- ACETAMINOPHEN 5- 500 00406035705	60 30	99 0	123456	MILL PHILL	EZ DISCOUNT DRUGS FT LAUDERDALE, FL	DATA, DUME 10/09/1977 77 SUNSETSTRIP Fort Lauderdale, FL 33305	01	10
04/27/2012 03/03/2012	ALPRAZOLAM 1 MG TABLET 00378400501	90 30	99 0	123457	MILL PHILL	EZ DISCOUNT DRUGS FT LAUDERDALE, FL	DATA, DUME 10/09/1977 77 SUNSETSTRIP Fort Lauderdale, FL 33305	01	0

*Pmt. Method:01=Private Pay; 02=Medicaid; 03=Medicare; 04=Commercial Insurance; 05=Military Installations and VA; 06=Worker's Compensation; 07=Indian Nations; 99=Other

MED Summary
This section displays cumulative MED values by unique recipient. The "MED Max" value is the maximum occurrence of cumulative MED sustained for any 3 consecutive days. This value is calculated based on prescriptions dispensed during the date range requested.

MED Max	Recipient
10	DATA, DUME 10/09/1977 77 Sunset Strip Fort Lauderdale, FL 33305

Generate PDF   Generate CSV   MAP Results

Retrieving Information from the database

- What types of queries can I submit?
  - Recipient query – request information about a patient's usage of controlled substances
  - Search history query – request information about previous queries you have submitted
- E-FORCSE protects the confidentiality of the prescription information of all Floridians through strict standards that are more strict than those set by the *Health Insurance Portability and Accountability Act (HIPAA).*
- E-FORCSE staff closely monitors requests to ensure they meet statutorily mandated requirements to protect against unauthorized release from the database.

What queries are considered "Unauthorized Use?"

- Personal Use (requests not related to a current or prospective patient)
- Requests on behalf of another person (other than the supervising prescriber or dispenser)
- Disseminating, sharing, or passing of this confidential information to an unauthorized person.

Questions about using E-FORCSE?

- Prior to registering for E-FORCSE, you are required to review the *Training Guide for Florida Practitioners and Pharmacists*, which provides detailed instructions on requesting and receiving queries, monitoring their status, and understanding patient advisory reports.
- Refer to additional training materials available at www.hidesigns.com/flpdmp.
- Contact E-FORCSE helpdesk or program staff.

Protect confidentiality

- The E-FORCSE program takes seriously its responsibility to protect sensitive information from unauthorized access and use.

- The servers that house the data are physically protected from intrusion. The data is digitally protected against cyber attacks through advanced hardware and software.

Handling Confidential and Exempt Information

- You will request information from the E-FORCSE database only when the information regards a current or prospective patient.

- The information you receive is confidential and will be communicated only by you, the person who requested it, and only with the supervising prescriber or dispenser who authorized the request.

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Guarding digital data from unauthorized access

- If you must store the information, it must be in a place that is physically secure so that unauthorized persons cannot access it.
- You will NOT, under any circumstances, give unauthorized persons access to the E-FORCSE database by sharing your login information with them.
- You will prevent persons from using a computer that holds E-FORCSE information so that no unauthorized person can review, transfer, or copy this confidential information.

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Accountability

- Each click made within the E-FORCSE database is recorded and retrievable. The database also records the location from which the request was made.

- The supervising prescriber or dispenser who authorized a designee to make requests on their behalf has the ability to monitor all queries performed by their designee.

Consequences

- Any person who knowingly, willingly, and unlawfully discloses confidential E-FORCSE information commits a FELONY of the third degree.
- A person who is convicted of a felony of the third degree may be punished by a term of imprisonment for up to 5 years. If the person has a history of felonies, this imprisonment can be event greater.
- In addition, a person who has been convicted of a felony of the third degree may be fined up to $5,000.
- Felony convictions related to Chapter 893, F.S., can result in non-renewal of health care license, see s. 456.0635(3), F.S.

With a felony conviction, you may find it very difficult to keep your current job or find a new one.

CHECK ON LEARNING

From the list below, select the ways that E-FORCSE can be a valuable tool for those who prescribe and dispense controlled substances

- ☐ A) reviewing drug history before dispensing controlled substances
- ☐ B) maintaining an accurate drug inventory
- ☐ C) identifying signs of doctor shopping
- ☐ D) reviewing a PAR before writing a presecription
- ☐ E) confirming a patient's drug history

Submit

Every time a prescriber or dispenser dispenses a controlled substance, they must enter the informamtion into E-FORCSE within how many days?

○ A) 10

○ B) 14

○ C) 1

○ D) 7

Submit

On the list below, select the data items that are collected in the E-FORCSE database

- ☐ A) prescription quantity
- ☐ B) prescriber name
- ☐ C) treatment history
- ☐ D) dispenser name
- ☐ E) drug distributor
- ☐ F) drug manufacturer
- ☐ G) payment method

Submit

Any health care practitioner who fails to report the dispensing of a controlled substance commits a:

- A) first degree felony
- B) second degree misdemeanor
- C) second degree felony
- D) first degree misdemeanor

Submit

CHECK ON LEARNING

When a prescriber or dispenser requests information for reviewing a patient's controlled substance prescription history, they will receive a:

- ○ A) recipient history report
- ○ B) controlled substance inventory update
- ○ C) patient advisory report
- ○ D) prescription distribution record

Submit

Questions

Technical Assistance

- If you have technical questions regarding registration or requesting information, please contact the Health Information Designs, LLC Helpdesk
  - Email: flpdmp-info@hidinc.com
  - Telephone: 877-719-3120
  - Website: www.hidesigns.com/flpdmp

Administrative Assistance

- If you have any non-technical questions regarding E-FORCSE, please contact E-FORCSE program staff
  - Phone: 850-245-4797
  - E-mail: e-forcse@flhealth.gov
  - Website: www.e-forcse.com